

Health Resources and Services Administration (HRSA)
Office of Health Information Technology (OHIT)
AGENDA – DAY ONE
GOAL OF THE DAY: PROMOTING COLLABORATION

PROMOTING HIT ADOPTION IN THE HRSA COMMUNITY:
Success Through Collaboration
November 5–7, 2007

Meeting Goals:

- ❖ **Promote collaboration to further the adoption of HIT:** Showcase innovative models of collaboration across HRSA grantees and other Federal, state, and local public and private sector initiatives
- ❖ **Provide practical tools for moving through the HIT continuum:** Demonstrate tools for readiness assessment, procurement, collaboration, and measurement of quality outcomes as a result of HIT
- ❖ **Enhance partnerships to advance current and future HIT initiatives:** Share experiences and expertise with peers and potential partners

7:00 A.M. – 4:30 P.M. **Registration (Daily)**

7:30 A.M. – 8:30 A.M.
SALON III & IV **Morning Refreshments – “Meet Your Neighbors” Coffee Chat**
Seating By Region

PLENARY SESSIONS

8:30 A.M. – 9:00 A.M.
SALON III & IV **Welcome and Overview of HRSA HIT Activities**
Introduction to the meeting: including schedule, audience demographics, goals, take-home messages, and opportunities for collaboration.

Cheryl Austein Casnoff, M.P.H.
Health Resources and Services Administration

9:00 A.M. – 9:30 A.M.
SALON III & IV **HRSA’s HIT History**
Will discuss the creation of OHIT and its mission, and how HRSA grantees have been leaders in the HIT revolution.

Dennis P. Williams, Ph.D., M.A.
Health Resources and Services Administration

9:30 A.M. – 10:15 A.M.
SALON III & IV **Healthcare Technology Optimization—Why Is It So Hard?**
Will establish the vision for the meeting, including how providers can transform care through HIT and the potential challenges and opportunities involved in using HIT to improve quality and patient outcomes.

Jeffrey Guterman, M.D., M.S.
Los Angeles County Department of Health Services

Health Resources and Services Administration (HRSA)
Office of Health Information Technology (OHIT)
AGENDA – DAY ONE
GOAL OF THE DAY: PROMOTING COLLABORATION

10:15 A.M. – 10:30 A.M.	BREAK
	BREAKOUT SESSIONS (CONCURRENT)

10:30 A.M. – 12:15 P.M.
SALON C

Understanding Medicare HIT Policy

Will provide views from CMS and the provider community on challenges and opportunities for supporting HIT initiatives through Medicare payment policies and opportunities for technical assistance through Quality Improvement Organizations.

Moderator:

Robert Waters, J.D., M.P.A.

Drinker, Biddle & Reath LLP

Panel:

Victoria Jane Carver, M.P.A., L.P.T.N.

Community Health Centers of Arkansas

Tom A. Gustafson, Ph.D.

Arent Fox LLP

Colleen Lynch, M.S.N., R.N., C.P.H.Q.

Community Care Network of Virginia

10:30 A.M. – 12:15 P.M.
SALON D & E

Collaborating with Private Payers and Conversion Foundations to Support HIT

Will provide an overview of successful collaborations between HRSA grantees and private payers. A dialogue with conversion foundations is also scheduled for the morning of November 7th.

Moderator:

Sallian Alborn

Community Health Integrated Partnership

Panel:

Thomas Adams – M.Div.

Missouri Foundation for Health

Abby Sears, M.B.A., M.H.A.

OCHIN

Ob Soonthornsima

Blue Cross and Blue Shield of Louisiana

Health Resources and Services Administration (HRSA)
Office of Health Information Technology (OHIT)
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10:30 A.M. – 12:15 P.M.
SALON F & G

Making Medicaid Work for You

Will discuss opportunities and challenges for HRSA grantees as they work with Medicaid agencies, including Medicaid reform, payment policies, state transformation grants, and health information exchange.

Moderator:

Patricia MacTaggart, M.B.A., M.M.A.
George Washington University

Panel:

Howard Balshem
OCHIN

Rick Friedman, M.B.A.
Centers for Medicare & Medicaid Services

Anthony Rodgers, M.S.
Arizona Health Care Cost Containment System

Marsha K. Morris, J.D., R.N.
West Virginia Department of Health and Human Resources

10:30 A.M. – 12:15 P.M.
SALON H

Reducing Risk and Enhancing Results Through Network Models

Will discuss benefits of network models. Topics will include economies of scale/cost efficiencies/volume, enhanced efficiencies in business and clinical core areas, performance and value, and sharing of expertise and staff among collaborators.

Moderator:

Sheila Ray, M.S.
Ray & Associates LLC

Panel:

David Selig
Community Care Network of Virginia

Richard Silverberg, M.S.S.W.
Health First Family Care Center

Doug Smith, M.B.A.
Community Partners HealthNet and Greene County Health Care, Inc.

Nancy Vorhees, R.N.
Inland Northwest Health Services

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10:30 A.M. – 12:15 P.M.
SALON J

Using Telehealth Networks to Expand Access to Care

Will demonstrate how to use telehealth networks to expand and improve service quality, access, care coordination, provider training, and health information for providers and patients.

Moderator:

Dena Puskin, Sc.D., M.S., M.A.

Health Resources and Services Administration

Panel:

Tim Crofton, M.P.H.

Tug River Health Center

Bonnie Britton, M.S.N., R.N.

Roanoke Chowan Community Health Center

Eve-Lynn Nelson, Ph.D.

Kansas University Center for Telemedicine and Telehealth

10:30 A.M. – 12:15 P.M.
SALON K

Jumping into Health Information Exchange

Will discuss and provide examples of health information exchange (HIE) and provide tools on how to determine what you will get from HIE and how to know if HIE will be valuable and cost-effective.

Moderator:

Richard Kalish, M.D., M.P.H.

Boston HealthNet

Panel:

Douglas Emery, M.S.

eHealth Initiative

Ann Kitchen, J.D.

Indigent Care Collaborative

David Vliet, M.B.A.

Austin/Travis County Community Health Centers

LUNCH KEYNOTE

12:15 P.M. – 1:30 P.M.
SALON III & IV

HRSA's Strategic Direction for HIT

Will discuss HRSA's priorities for HIT and quality; HRSA's current HIT activities related to grants, technical assistance, and leadership; and HRSA's plans for continuing progress in HIT adoption.

Elizabeth M. Duke, Ph.D.

Health Resources and Services Administration

Health Resources and Services Administration (HRSA)
Office of Health Information Technology (OHIT)
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GOAL OF THE DAY: PROMOTING COLLABORATION

BREAKOUT SESSIONS (CONCURRENT)

1:30 P.M. – 3:00 P.M.
SALON C

**Using Open Source/Public Domain Systems to Improve
Population Health**

Will discuss how open source software offers solutions for capturing and sharing clinical information to promote health care quality. Discuss whether open source represents a low-cost, flexible model that offers potential independence from vendor and has the potential to reduce barriers to the use of EHRs in primary care.

Moderator:

Jeff Weinfeld, M.D.

Health Resources and Services Administration

Panel:

Sarah Chouinard, M.D.

Primary Care Systems, Inc.

Cindy Gebremariam, R.N.

Indian Health Service

Matt King, M.D.

Clinica Adelante

1:30 P.M. – 3:00 P.M.
SALON D & E

Using Telehealth to Enhance Child and Adolescent Health

Will describe telehealth programs and other innovative technologies designed to reach children and adolescents, improve quality of care, and reduce medication errors.

Moderator:

Monica Cowan

Health Resources and Services Administration

Panel:

Margaret E. Jaynes, M.D.

West Virginia University

James Marcin, M.D., M.P.H.

University of California, Davis, Children's Hospital

Eve-Lynn Nelson, Ph.D.

Kansas University Center for Telemedicine and Telehealth

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1:30 P.M. – 3:00 P.M.
SALON F & G

Mining the Power of Public Health Systems

Will discuss opportunities for exchanging information across Medicaid and other public health systems. Will describe efforts to link public health system data with individual health information.

Moderator:

Rick Friedman, M.B.A.

Centers for Medicare and Medicaid Services

Panel:

Marcus Cheatham, Ph.D.

Ingham County Health Department

Dave Ross, Sc.D.

Public Health Informatics Institute

Thomas G. Savel, M.D.

Centers for Disease Control and Prevention

1:30 P.M. – 3:00 P.M.
SALON H

Moving HIT Into Schools

Will discuss the use of innovative HIT tools including telehealth and electronic health records to improve the health care, sustainability, and accountability of the school-based health center model.

Moderator:

Linda Juszczak, D.N.Sc., M.P.H., CPNP

National Assembly of School-Based Health Care

Panel:

Kristen Case, F.N.P.

Multnomah County Health Department

Kevin Kearns, M.B.A.

Health Choice Network

Daniel Plotkin

Childrens Hospital Los Angeles

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1:30 P.M. – 3:00 P.M.
SALON J

Making the Business Case, Selling the HIT Vision, and Achieving Sustainability

Will discuss tools needed to determine HIT return on investment, the basic components of a business case, making the case to community boards, understanding pricing/ costs, and how to align incentives. Will describe how to develop and fund cost-effective EHRs.

Moderator:

Anthony Rodgers, M.S.

Arizona Health Care Cost Containment System

Panel:

Douglas Emery, M.S.

eHealth Initiative

Brian Harris

Rural Health Group, Inc.

Richard Kalish, M.D., M.P.H.

Boston HealthNet

Abby Sears, M.B.A., M.H.A.

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1:30 P.M. – 3:00 P.M.
SALON K

Using HIT to Translate Research to the Community-Based Practice Setting

Will discuss the partnerships between HRSA grantees and universities and other organizations to translate research to improve the care and health outcomes of their patient populations.

Moderator:

Ahmed Calvo, M.D., M.P.H.

Health Resources and Services Administration

Panel:

Erin Grace, M.H.A.

Agency for Healthcare Research and Quality

Donna Jo McCloskey, Ph.D., R.N.

National Institutes of Health

Fred Rachman, M.D.

Alliance of Chicago Community Health Services

Michael Sayre, Ph.D.

National Institutes of Health

Health Resources and Services Administration (HRSA)
Office of Health Information Technology (OHIT)
AGENDA – DAY ONE
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3:00 P.M. – 5:00 P.M.	COLLABORATION SHOWCASE (CONCURRENT)
AFTERNOON REFRESHMENTS SALON I & II	<i>The Collaboration Showcase will include presentations, demonstrations, and information from conference attendees including HRSA grantees, foundations, and Federal, state, and local public and private sector initiatives. The goal is to develop collaboration among participants and the public and private sector to further the adoption of HIT.</i>
3:30 P.M. – 5:30 P.M.	HEALTH CENTER CONTROLLED NETWORK ORIENTATION MEETING (CONCURRENT)

AGENDA – DAY TWO

GOAL OF THE DAY: PRACTICAL TOOLS FOR MOVING THROUGH THE HIT CONTINUUM

7:30 A.M. – 8:30 A.M.
SALON III & IV

Morning Refreshments – Coffee Chats by Issue Area
(Seating By Issue Area)

PLENARY SESSIONS

8:30 A.M. – 8:45 A.M.
SALON III & IV

Charge for the Day:
PRACTICAL TOOLS FOR MOVING THROUGH THE HIT CONTINUUM

Cheryl Austein Casnoff, M.P.H.
Health Resources and Services Administration

8:45 A.M. – 9:45 A.M.
SALON III & IV

Fostering HIT Adoption Along The Health Care Continuum

The business case for HIT adoption continues to challenge policy-makers, public and private sector payers. We will explore the factors that currently inhibit HIT adoption and the market experiments that may change these factors.

Introduction by Dena Puskin, Sc.D.
Health Resources and Services Administration

Francois de Brantes, M.B.A., M.S.
Bridges to Excellence

9:45 A.M. – 10:00 A.M.

BREAK

10:00 A.M. – 11:15 A.M.
SALON III & IV

Federal and State Policy and Legislative Updates on Health Information Technology

Will provide updates on Federal and state activities including those of the Office of the National Coordinator, including the Nationwide Health Information Network (NHIN), Certification Commission for Healthcare Information Technology (CCHIT), updates to the Stark Law, personalized health care, as well as the latest in security and privacy issues.

Moderator:

Susan Christensen
Baker, Donelson, Bearman, Caldwell & Berkowitz PC

Panel:

Karen Bell, M.D., M.M.S.
Office of the National Coordinator

William Braithwaite, M.D., Ph.D.
Braithwaite Consulting

Greg Downing, D.O., Ph.D.
U.S. Department of Health and Human Services

Michelle Lim Warner, M.P.H.
National Governors Association

AGENDA – DAY TWO

GOAL OF THE DAY: PRACTICAL TOOLS FOR MOVING THROUGH THE HIT CONTINUUM

11:15 A.M. – 12:30 P.M.

Lunch with your colleagues in the mall

PLENARY SESSION

12:30 P.M. – 12:45 P.M.
SALON III & IV

Update from the HIMSS Ambulatory Community Health Organizations (ACHO) Workgroup

Will provide an update on the HIMSS Ambulatory Community Health Organizations Task Force that is bringing together community health organizations, information technology, and clinical experts who work for organizations whose mission is to deliver healthcare to medically underserved populations and other organizations.

Barbara Hood, M.B.A., P.M.P.

Community Health Care Association of New York State

12:45 P.M. – 1:45 P.M.
SALON III & IV

New York: Real-World Lessons from the City and State

Learn how New York is a leader in developing health IT projects and restructuring the health care system. The State is working to make patient medical records portable and to establish an infrastructure to support clinicians in quality-based reimbursement programs and coordinate health IT program and policy collaborations across public and private sectors.

Hear about projects in NYC and across the state that are bringing health information technology to health centers in collaborative partnerships with health center controlled networks and with New York City.

Moderator:

Barbara Hood, M.B.A., P.M.P.

Community Health Care Association of New York State

Panel:

Neil Calman, M.D.

Institute for Urban Family Health

Mat Kendall, M.P.H.

New York City Department of Health and Mental Hygiene

Julie Boden Schmidt, M.S.

Family Health Network of Central New York

1:45 P.M. – 2:00 P.M.

AFTERNOON BREAK

AGENDA – DAY TWO

GOAL OF THE DAY: PRACTICAL TOOLS FOR MOVING THROUGH THE HIT CONTINUUM

BREAKOUT SESSIONS (CONCURRENT)

2:00 P.M. – 3:15 P.M.
SALON C

Building Effective Systems for Disaster Preparedness and Response

Learn about the use of HIT to prepare for and respond to disasters, including the use of telehealth, electronic prescribing, and lab tracking.

Moderator:

Jackie Moen, M.A.

Northern Minnesota Network

Panel:

Diane J. Aschman, M.S.

American Thrombosis and Hemostasis Network

Kevin S. Kearns, M.B.A.

Health Choice Network, Inc.

Rob Sprang, M.B.A.

University of Kentucky's HealthCare Kentucky TeleCare Network

Tami Wood-Lively, J.D., M.H.A.

Hemophilia Foundation of Michigan

2:00 P.M. – 3:15 P.M.
SALON D & E

Using HIT as a Tool for Quality Improvement

Will discuss the power of HIT for improving the quality of care and in enhanced measurement and reporting of quality indicators.

Moderator:

Deborah Willis-Fillinger, M.D.

Health Resources and Services Administration

Panel:

Suzanne Bakken, D.N.Sc., R.N.

Columbia University

Fred Rachman, M.D.

Alliance of Chicago Community Health Services

Christy Rosenberg, M.P.H.

Council of Community Health Clinics

AGENDA – DAY TWO

GOAL OF THE DAY: PRACTICAL TOOLS FOR MOVING THROUGH THE HIT CONTINUUM

2:00 P.M. – 3:15 P.M.
SALON F & G

Using HIT to Promote Licensure Portability

Will discuss how models are being developed to help states adopt the Nurse Licensure Compact (NLC) and to demonstrate models that reduce licensure barriers for physicians practicing across state lines.

Moderator:

Carlos Mena

Health Resources and Services Administration

Panel:

Kristin A. Hellquist, M.S.

National Council of State Boards of Nursing

Lisa A. Robin

Federation of State and Medical Boards

Robert Waters, J.D., M.P.A.

Home Care Technology Association of America

2:00 P.M. – 3:15 P.M.
SALON H

HIT as a Tool to Provide Quality of Care to People with HIV/AIDS

Will describe innovative models using HIT to promote quality care to persons with HIV/AIDS.

Moderator:

Adan Cajina, M.S.

Health Resources and Services Administration

Panel:

Cindy Gebremariam, R.N.

Indian Health Services

Frank Lombard, M.S.W.

Duke University

Manya Magnus, Ph.D., M.P.H.

George Washington University

AGENDA – DAY TWO

GOAL OF THE DAY: PRACTICAL TOOLS FOR MOVING THROUGH THE HIT CONTINUUM

2:00 P.M. – 3:15 P.M.

SALON J

Lessons from the Field: Home Telehealth and Telemonitoring

Will describe how telehealth technologies are being used to monitor patients in their homes in an effort to expand access, coordinate, and improve the quality of health services for patients and their families.

Moderator:

Monica Cowan

Health Resources and Services Administration

Panel:

Rhonda Chetney, M.S., R.N.

Intel Corporation

Sharon Jones, M.S.N., R.N., C.N.A.A.

Visiting Nurse Association Healthcare Partners of Ohio

Valerie Noblitt, R.N.-B.C.

Citizen's Memorial Hospital District

2:00 P.M. – 3:15 P.M.

SALON K

Improving Care to Homeless Populations and Migrants Through HIT

Will describe how new HIT services are being created for migrant workers and homeless populations.

Moderator:

Jean Hochron

Health Resources and Services Administration

Panel:

Ann Kitchen, J.D.

Indigent Care Collaborative

Peter Malloy

Boston Health Care for the Homeless Program

Mary Zelazny

Finger Lakes Migrant Health Care Program

AGENDA – DAY TWO

GOAL OF THE DAY: PRACTICAL TOOLS FOR MOVING THROUGH THE HIT CONTINUUM

BREAKOUT SESSIONS

3:15 P.M. – 4:30 P.M.
SALON C

Using HIT as a Tool for Reducing Health Disparities

Will discuss specific challenges and potential opportunities in using HIT to improve quality and access and reduce health disparities.

Moderator:

Johanna Barraza Cannon, M.P.P.

Health Resources and Services Administration

Panel:

Neil Calman, M.D.

Institute for Urban Family Health

Marcus Cheatham, Ph.D.

Ingham County Health Department

Garth Graham, M.D., M.P.H.

U.S. Department of Health and Human Services
Office of Minority Health

3:15 P.M. – 4:30 P.M.
SALON D & E

Building Systems That Grow: Interoperability, Reporting, and other Important System Features

Will discuss what to consider when building your HIT system, including interoperability, reporting, and building on existing systems.

Moderator:

Will Gaud

Will Gaud & Associates, LLC

Panel:

Diane Gaddis

Community Health Centers Alliance

John Loonsk, M.D.

Office of the National Coordinator

Todd Rowland, M.D.

Bloomington Hospital

3:15 P.M. – 4:30 P.M.
SALON F & G

Understanding How to Customize Your Product and Redesign Your Workflow

Will describe experiences by clinicians who have successfully integrated HIT into workflow redesign.

Moderator:

Jeff Weinfeld, M.D.

Health Resources and Services Administration

Panel:

David Campbell

Community Health Network of West Virginia Primary Care Systems, Inc.

Neal Colburn

Michigan Primary Care Association

Thomas Tsang, M.D., M.P.H.

Charles B. Wang Community Health Centers, Inc.

3:15 P.M. – 4:30 P.M.
SALON H

Harnessing the Power of HIT for E-Prescribing and E-Pharmacy

Will describe the effectiveness of e-prescribing on reducing medical errors and improving pharmacy efficiencies.

Moderator:

Jimmy Mitchell, M.P.H., M.S., R.Ph.

Health Resources and Services Administration

Panel:

Kate Berry, M.A.

Center for Improving Medication Management

Prashila Dullabh, M.D.

NORC at the University of Chicago

Claudia Simonson

Centers for Medicare and Medicaid Services Integrity Group

3:15 P.M. – 4:30 P.M.
SALON J

Enhancing Access and Quality of Oral and Mental Health Care Services

Will describe challenges and opportunities to improve access to and quality of care for oral and mental health through the use of HIT.

Moderator:

David E. Heppel, M.D., FAAP

Health Resources and Services Administration

Panel:

Susan Chauvie, R.N., M.P.A./H.A.
OCHIN

Eve-Lynn Nelson, Ph.D.
Kansas University Center for Telemedicine and Telehealth

Daniel R. Plotkin
Childrens Hospital Los Angeles

Doug Smith
Greene County Health Care, Inc.

3:15 P.M. – 4:30 P.M.
SALON K

Workforce Development

Will describe challenges and solutions to finding and keeping staff with expertise needed to meet the growing demand for HIT adoption.

Moderator:

Lou Coccodrilli, M.P.H.

Health Resources and Services Administration

Panel:

CDR. Alicia Bradford, M.S.
Office of the National Coordinator

Andrew Hamilton, M.S.
Alliance of Chicago Community Health Services, LLC

Diane J. Skiba, Ph.D., FAAN, FACMI
University of Colorado at Denver and Health Sciences Center

4:30 P.M. – 6:00 P.M.

COLLABORATION SHOWCASE

AFTERNOON
REFRESHMENTS
SALON I & II

The Collaboration Showcase will include presentations, demonstrations, and information from conference attendees including HRSA grantees, foundations, and Federal, state, and local public and private sector initiatives. The goal is to develop collaboration among participants and the public and private sector to further the adoption of HIT.

AGENDA – DAY THREE

GOAL OF THE DAY: INNOVATION AND SUSTAINABILITY THROUGH PARTNERSHIPS

7:30 A.M. – 8:30 A.M.

Morning Refreshments – “Taking Lessons Home” Coffee Chat
Seating By Issue Area

PLENARY SESSIONS

8:30 A.M. – 8:45 A.M.
SALON III & IV

Charge for the Day:
INNOVATION AND SUSTAINABILITY THROUGH PARTNERSHIPS

Cheryl Austein Casnoff, M.P.H.
Health Resources and Services Administration

8:45 A.M. – 9:30 A.M.
SALON III & IV

Innovation through Collaboration

Secretary Chopra will speak about exciting initiatives at the state level, including administrative data exchange, public-private partnerships, and procurement of EMRs. He will emphasize the importance of collaboration and thinking creatively as we work to increase Health IT adoption.

Introduction by Cheryl Austein Casnoff, M.P.H.
Health Resources and Services Administration

Aneesh Chopra, M.P.P.
Virginia Secretary of Technology

9:30 A.M. – 10:45 A.M.
SALON III & IV

Working With Foundations to Fund Successful HIT Initiatives

Will create a dialogue to learn about foundation priorities and encourage collaboration between foundations and safety net providers.

Moderator:

Sheila Ray, M.S.
Ray & Associates LLC

Panel:

John Gressman, M.A., M.S.W.
San Francisco Community Clinic Consortium

Feygele Jacobs
RCHN Community Health Foundation, Inc.

Kevin Kearns, M.B.A.
Health Choice Network

Thomas Mahoney, M.D., M.P.H.
California Primary Care Association

Wendy Wolf, M.D., M.P.H.
Maine Health Access Foundation

10:45 A.M. – 11:00 A.M.

BREAK

AGENDA – DAY THREE

GOAL OF THE DAY: INNOVATION AND SUSTAINABILITY THROUGH PARTNERSHIPS

11:00 A.M. – 12:00 P.M.
SALON III & IV

Public Health: The Power of HIT

Will discuss the administration's HIT goals, the role of the Office of the National Coordinator in promoting HIT adoption and interoperability; the importance of HIT adoption for HRSA's grantees; and the impact of HIT in improving the health care for all Americans.

Introduction by Cheryl Austein Casnoff, M.P.H.

Health Resources and Services Administration

Dr. Robert Kolodner, M.D.

Office of the National Coordinator
